BHAVYA UPADHYAY

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EDUCATION

Bachelor of Technology (C.S.E.), *GLA University, Mathura*	*May,* 2023
Intermediate, GreenFields Public School, Delhi	**May,** 2018
High School, GreenFields Public School, Delhi	**May,** 2016

INTERNSHIP EXPERIENCE

WhiteHat Jr, Mumbai   (**July 2021 –September 2021**)
User Engagement
- Interacted with the U.S. Based Premium Customers of the company and helped in the Business expansion.
- Booked the Trial slots for Music Classes as per the customers Interest and Updated these details on the CRM portal of the Website (ops & Zendesk).

PROJECTS

Sales ops [CRM].   (**September 2021 - November 2021**)
(HTML, CSS, JAVASCRIPT)

In this project we have worked as a team of 4 members, I was assigned the role of team Leader and built a Frontend UI of a Customer Relationship Management Tool. Customer Relationship Manager tool is the Internal building block of any organization.

SKILLS

Technical
- **Languages**: C/C++ (Basic), Python (Intermediate), Java (Basic)
- **Frontend**: HTML, CSS, JavaScript
- **Core**: O.S, DBMS, OOPs
- **Databases**: SQL, MongoDB
- **Data Structures and Algorithm (DSA)**

Professional
- Effective Analytical Skills.
- Ability to identify and solve problems.
- Communication and Leadership.
- Mentorship and Innovative skills.
- Ability to learn Fast and adapt myself as per the Environment.

Extra/Co-Curricular Activities

- Coordinated Machine Learning Workshop (Androkit Club (Event), GLA)
- Problem Contributor for the 3 Contests held for the First Year Student by Codebusters Club GLAU.
- Secured rank under **Top 1%** in Project Management for Managers course by NPTEL.
- Attended seminar of LinkedIn Local Mathura on 25th, Oct 2020.

Declaration: All the details provided above are genuine to the best of my belief and knowledge.